



Definitions

911/local EMS: For an immediate threat to health and safety, call 911 or your area's local emergency services for help right away.

Accident/Incident: An unexpected health/safety related event directly involving the recipient.

CIR: Critical Incident Report

End of life care: When the recipient is receiving end of life care, with specific instructions about this care in the service plan.

Medical intervention: Recipient needed to be seen by a medical professional (Doctor, Nurse, Advanced Nurse Practitioner, Paramedic) who makes a decision about their medical care.

Quality Assurance: Call 907-269-3666, 1 800-478-9996 and ask for Quality Assurance. Or, fax 907-269-3690 or email hss.dsdsqa@alaska.gov

Service Plan: The recipient's Plan of Care under the Medicaid Home Community Based Waiver, Personal Care Assistance, General Relief, and Grants programs.

***Other required reporting:** Mandatory reporting to Assisted Living Licensing, Adult Protective Services, and/or Office of Children's Services

Senior and Disabilities
Services
Critical Incident Report
Quick Reference
September 2009

